

## Before—Wheelie bin services

Council provides a free bin to new residences upon passing the final inspection, and the Final Inspection Certificate is registered by the Building Section. Residents are required to complete an Application for New Wheelie Bin Service form. Residents may elect to have the bin delivered or picked up from the local Council depot.

Residents are urged to communicate with their builders, whether using the services of the Council Building Inspector, or a Private Building Certifier, to ensure the appropriate Building Application has been lodged.

Residents using the services of a Private Building Certifier are urged to make sure the Final Certificate is sent to the Council Building Section.

In order to make any changes to your bin service, either to receive more or less collections per week, or to inform council you will be receiving an alternative waste collection service, the ratepayer of the property must complete an Application for amended Wheelie Bin Service [form](#).

For those properties on the garbage routes that wish to commence a wheelie bin service outside the normal collection area, the ratepayer of the property must complete an agreement form.

Wheelie bins damaged by the garbage truck can be replaced by the garbage truck driver.

Parts such as the lid and the pins that hold the lid in can be replaced if damaged or lost, and also the wheels and axles can be replaced.

If your bin requires damaged parts to be replaced, please notify Council by visiting [www.wheelfixyourbingood.com](http://www.wheelfixyourbingood.com) and the driver will be notified to replace the damaged parts on the next bin collection day. Bins that are damaged or worn out from old age or from the garbage truck are replaced free of charge.

Those bins that are damaged and are causing a nuisance, with cracks in the sides of the body or around the top of the bin that let rubbish fall out or flies to enter the bin, or the strut braces that hold the lid on are broken, the wheelie bin can be replaced by filling out an Application for Replacement Wheelie Bin form and sending, faxing or handing the form into one of Council's Customer Service Centres.

Bins that have been damaged wilfully, damaged through negligence or lost through the property occupier's negligence will incur a replacement cost.

Stolen bins are to be reported by the occupier of the property to the police of the town you reside in, and to receive a report number to write on the replacement form.

Wheelie bins are available for hire from Council. An Application for Wheelie Bin Hire form must be completed, and a deposit is payable, which will be refunded on return of the bins in a clean, empty and undamaged state. A small weekly hire fee will also apply, and is subtracted from the deposit upon return of the bins.

Council can provide a further quotation for drop off and pick up, and waste collection of the bins if required.

[Click here](#) for further information on how to complete any of these forms and the requirements of changing your allocation or service. Owners or occupiers can also contact Council's Corporate & Community Services Department on (07) 4992 9500.

# After—Wheelie bin services

## Getting a bin

We provide a free bin to new homeowners after:

- the final inspection certificate is registered and
- you send us an [application for new wheelie bin service](#) form.

You can either have the bin delivered or pick it up from the local council depot.

## Changing your service

Send us an [application for amended wheelie bin service](#) if you are a homeowner and need to:

- request more or less collections per week
- tell us you will be receiving an alternative waste collection service.

Contact us if your property is on a garbage route but you need a wheelie bin service outside the normal collection area.

## Damaged or stolen wheelie bins

If your wheelie bin is damaged by the garbage truck, you can [request for the driver to replace](#) the damaged or missing parts on the next collection day. This includes parts such as the:

- lid
- pins that hold the lid in
- wheels and axles.

[Apply for a replacement wheelie bin](#) if:

- your bin is cracked around the sides or top
- the strut braces holding the lid on are broken

Replacing a bin is free if the bin is damaged or worn out from old age or from the garbage truck.

You will need to pay for a new bin if your bin is wilfully or negligently damaged or lost.

Please report any stolen bins to the police of the town and send us the report number when you apply for a replacement.

## Hiring a wheelie bin

You can [apply to hire a wheelie bin](#) from us and pay a:

- deposit, which will be refunded when you return the bin. The bin must be clean, empty and undamaged
- weekly hire fee—which is subtracted from the deposit when you return the bin.

We can also give you a quote for drop off, pick up, and waste collection services.

## More information

Read our:

- [guide to filling out the forms](#)
- [criteria for changing your service.](#)

You can also call us on (07) 4992 9500.

## Before

Readability Statistics			?	×
Counts				
Words		527		
Characters		2,617		
Paragraphs		14		
Sentences		20		
Averages				
Sentences per Paragraph		1.4		
Words per Sentence		26.3		
Characters per Word		4.7		
Readability				
Flesch Reading Ease		47.8		
Flesch-Kincaid Grade Level		12.0		
			OK	

## After

Readability Statistics			?	×
Counts				
Words		332		
Characters		1,446		
Paragraphs		32		
Sentences		14		
Averages				
Sentences per Paragraph		1.1		
Words per Sentence		14.8		
Characters per Word		4.2		
Readability				
Flesch Reading Ease		70.5		
Flesch-Kincaid Grade Level		7.1		
			OK	